

# LIMITED WARRANTY

LSI Industries Inc. warrants any product or component manufactured by LSI against defects in materials and workmanship for a period of 2 years from date of shipment, provided the conditions of installation and operation have been proper. At LSI's option, any product proven to be defective within the warranty period will either be repaired or replaced. With prior written approval, LSI will pay reasonable labor costs involved with replacing defective components that are manufactured by LSI and that fail within warranty period. LSI reserves the right to get competitive quotes and to select the appropriate contractor for repairs in the field. **LSI WILL NOT HONOR ANY CLAIMS FOR THE COST OF REPAIR WITHOUT PRIOR WRITTEN APPROVAL.**

This warranty only covers items manufactured by LSI. It does not cover product purchased where LSI's warranty is specifically excluded from the purchase price. The above warranty also does not include equipment and components not manufactured by LSI. These items carry the warranty of their respective manufacturers.

**ELIGIBILITY-** Warranty extends to the original buyer only. Proof of purchase is required.

**MAINTENANCE** – Poles, Fixtures and LED modules must be inspected and maintained at least annually. Repair of the finish along with structural and electrical components must be conducted on a regular basis to ensure a safe and attractive product.

**BALLASTS** - Ballasts, capacitors, and ignitors are warranted by the ballast manufacturers. Please check the manufacturer's published warranty for the ballast in question. Ballasts that fail within the manufacturer's warranty period will be exchanged by the local ballast manufacturers' authorized distributor or by LSI, acting as their agent. Either the ballast manufacturer, its agents, or LSI will honor a cash reimbursement claim to cover material charges for replacement ballasts, capacitors, or ignitors. No charges for rental of equipment, travel time or labor will be accepted.

**LED POWER SUPPLIES AND DRIVERS** –Power Supplies and Drivers not manufactured by LSI are warranted by their manufacturers. Please check the manufacturer's published warranty for the component in question. Components that fail within the manufacturer's warranty period will be addressed by the component manufacturer. Power supplies and Drivers manufactured by LSI are warranted for a period of 5 years. Neither the component manufacturer and its agents, nor LSI will honor a cash reimbursement claim to cover Power Supplies or Driver. No charges for rental of equipment, travel time or labor will be accepted.

**LAMPS** - Lamps are not manufactured by LSI and are specifically excluded from this warranty. No claims for replacement of defective lamps or labor associated with such replacement will be accepted. Contact the lamp manufacturer for warranty assistance.

**LED MODULES** – Failure is defined as having 7% or more LEDs not illuminated in a light fixture. LEDs that fail within the manufacturer's warranty period will be exchanged. LSI will not honor a cash reimbursement claim to cover material charges for replacement material. No charges for rental of equipment, travel time or labor will be accepted. LED modules are warranted for a period of 5 years, however the Warranty does not cover failures due to abnormal conditions. These abnormal conditions include, but are not limited to, under/over voltage, under/over current, excessive switching and excessive ambient temperatures.

**POLES** - All LSI poles are guaranteed to meet the EPA requirements listed. LSI is not responsible if a pole order has a lower EPA rating than the indicated wind-loading zone where the poles will be located. EPA's are for locations 100 miles away from hurricane ocean lines. Note: Hurricane ocean lines are the Atlantic and Gulf of Mexico coastal areas. For locations within the Hurricane zone, or areas outside the United States contact LSI for the pole EPA for your location.

**BANNERS, FLAGS, STREAMERS, SIGNS AND OTHER EXTRANEIOUS ITEMS ATTACHED TO POLES VOIDS ALL POLE WARRANTIES AND MAY CREATE SEVERELY HAZARDOUS CONDITIONS.** LSI cannot accept responsibility for harm or damage caused in these situations.

This warranty does not apply to fatigue damage or failure resulting from induced vibration and/or harmonic vibration caused by the movement of air currents around the product or by any other local condition.

**POLE FINISHES** - LSI poles feature the DuraGrip® baked-on polyester-powder finishing process. The Pole finish is warranted for 2 years from date of shipment against cracking, peeling, chalking or fading. DuraGrip® Plus coated poles are warranted for a period of five years from the date of shipment.

**OUTDOOR FIXTURE FINISHES** - LSI fixtures feature the DuraGrip baked-on polyester-powder finishing process. The fixture finish is warranted for a period of 5 years from date of shipment against cracking, peeling, chalking or fading.

**INDOOR FIXTURE FINISH** – The indoor fixture finish is warranted for normal indoor use for a period of 2 years from date of shipment.

**COMPOSITE FIXTURES** – Composite fixtures are warranted for a period of 5 year from date of shipment against corrosion.

**PROPER HANDLING AND STORAGE-**LSI shall claim the warranty to be null and void if the coating fails due to circumstances beyond its control including damage during shipping, handling, unpacking, or installation; damage caused by moisture or other contaminants entrapped between protective packaging materials and coated surface, thus constituting improper storage, prior to placement in service; damage or failure caused by acts of God, falling objects, external forces, explosion, fire, misuse or abuse in application, or any other such occurrences beyond LSI's control.

**CAUSTIC OR CORROSIVE ENVIRONMENTS** -Fixtures and Poles manufactured and painted by LSI may be damaged by highly caustic or corrosive environments. Such environments may include, but are not limited to, seashore and marine applications, chemical processing facilities, highly watered or fertilized environments and car washes. While many of LSI's products can be safely applied in these locations, their useful life, including the painted surfaces, may be reduced due to the conditions found in these harsh environments. LSI cannot warrant its products against these severe conditions.

**FINISH WARRANTY CLAIM-** If during the warranty period the exterior coating shows signs of failure, the Buyer must notify LSI in writing and furnish proof of purchase within 60 days of such failure or deterioration becoming evident. Components will be repaired or replaced at the discretion of LSI. LSI will, at its option, reimburse the customer for the cost to repair the components or will make replacement components available from LSI's factory. Transportation, removal, and installation costs are not included in the replacement.

**WARRANTY APPLIES-** This warranty only applies to products that are installed and used in compliance with all applicable local, state and national safety regulations and codes. LSI will not warrant products damaged due to installer connections and/or assembly errors. Damage or failure caused by acts of God, falling objects, external forces, explosion, fire, misuse or abuse in application, or any other such occurrences beyond LSI's control are also not warranted.

**RIGHT TO EXAMINE-** LSI Industries reserves the right to examine all products and/or any associated component to determine the cause of failure and pattern of usage. LSI Industries reserves the right to be the sole judge as to whether any items and components are defective and or covered under this warranty.

**CHANGES** - LSI reserves the right to make modifications or changes to any of its products, pricing, Limited Warranty and Terms and Conditions without prior notice.

This warranty is exclusive in lieu of all other warranties whether written, oral, expressed or implied and shall constitute the sole and exclusive remedy of Buyer and liability of LSI. LSI is not liable nor warrants the installers and their installation LSI's products are not sold as a "consumer product" under 15U.S.C. 2301.

4-3-2009

